

111 HEALTH ADVISORS

Are you wanting to start a career in the health service? Are you able to stay calm under pressure? Can you communicate well with a variety of people?
If the answers are yes, then please get in touch.

Based at Vocare House- Newcastle	From £8.72 per hour	Evening & Weekend Shifts Available	Full Time Positions
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When you join Totally plc Group, you become a member of a 2,000-strong team with a clear and common purpose. Our employees are passionate about making a difference in the healthcare sector.

Our 111 Health Advisors are at the front line of our service; answering incoming calls, assessing the health needs of patients and utilising clinical decision support software, to make appropriate referrals for patients

Successful candidates will have experience within customer service and the ability to work flexibly to cover a wide range of shifts, including evenings and weekends.

Applicants will also need to be available to undertake three weeks of full-time paid induction and Pathways Training, upon starting with us.



We are a leading provider of primary care in collaboration with the NHS, who values the professional developments of our operational staff. We have a wide range of benefits to offer you including a competitive salary with enhancements for unsocial hours, maternity and sick pay and exciting progression opportunities within the company.

For further information about this role or to apply, please visit
<https://www.jobs.nhs.uk/xi/vacancy/916133465>
Or contact Aaron Thoresen-Davidson on 07767100498 or email Aaron.Thoresen-Davidson@totallyplc.com